



Dear Residents, Family Members and Friends,

I am hopeful that all of you found the first weekly update to be useful and gave you a better sense of what is going on at the Baldwin Care Center Campus. As a reminder, this update is going to the family members listed as the primary contact for each resident. We encourage family members to share information with each other. This update is also posted weekly on our website at [www.baldwincarecenter.com](http://www.baldwincarecenter.com), if other family members and friends would like to read it. Please feel free to contact me if you have questions about the weekly information.

During the past week, there have been some changes regarding approaches for testing for COVID-19. The state's goal is to perform additional testing for anyone who has symptoms. This has resulted in more staff and some residents being tested. This should not create cause for concern for family members. An example might be that a resident is having an exacerbation of congestive heart failure. Some of the symptoms exhibited may be similar to signs and symptoms of COVID-19. We will more actively be testing residents with any symptoms. Responsible parties will be notified if residents are being tested. During this week there have been no positive test results for employees or residents. We will make everyone aware if we have a positive test result for residents or staff in the future.

During this unusual period of time, the Wisconsin Department of Health Services has provided an opportunity for facilities to conduct courses for Certified Nursing Assistants internally. The Baldwin Care Center campus is planning to hold a course upcoming in May. We are pleased to have Kayla Ridley, RN, Nurse Manager at Birch Haven Assisted Living teaching the course. Kayla was already the instructor teaching the courses necessary for Resident Assistants (direct care staff in assisted living) to provide care to residents. At this time we will be training staff who already work internally on the campus. Current staff who work in other roles such as the Dietary Department or as a Resident Assistant will be taking the classroom and clinical portion of the course. The course consists of a total of 75 hours. After completion of this course, these individuals will be eligible to test to become Certified Nursing Assistants in the State of Wisconsin. This course provides a great opportunity for staff to expand their education and skills and provide care to the residents of the campus.

I would like to remind family members that at this time the visiting restrictions have not changed. If you would like to coordinate a visit with your family member, the window needs to remain closed and a telephone should be used if you want to communicate. We have also arranged visits at the front entrance or in the lounges for those who may not have a room that a window is accessible because their window faces a courtyard. The activity staff continue to coordinate Face Time, phone calls, etc. with family members. Please contact the Activity Department if you would like to arrange this type of contact. If visiting guidelines change, we will update you.

Internally we have been providing more opportunity for residents to participate in activities like BINGO while practicing social distancing. Birch Haven Assisted Living and Birchwood Apartments have also been very successful in providing this opportunity for residents. Staff are also taking residents outside during the warmer weather we are having.

Just to reiterate that during this quarantine and time of restricted visiting, all of the residents on the campus are assessed daily for signs and symptoms and vitals are taken. All staff are also screened daily for symptoms and temperatures are checked. Dr. Kathleen Findlay, Medical Director will continue to be onsite daily to monitor the health of residents and staff and provide recommendations for both. If any family members have questions about any aspect of resident care, Dr. Findlay is happy to respond to those questions.

This week I would like to thank the following people for helping to brighten the days of both residents and staff during this last week:

\*Tad and Kate Jennings – cheese tray and vegetable tray for staff

\*Iris Nadeau Family – Ellsworth cheese curds for residents and staff

\*Marlene Finke – carnations for every resident on the campus

\*Jerry Bretl – donuts for residents and staff

\*Linda – May baskets for tenants of Birchwood Apartments

\*Ashley – May basket bouquets for residents of Baldwin Care Center

\*Glenn Meyer – birthday cake to celebrate Dorothy's birthday

\*Neighbors who again decorated our sidewalks with chalk art. This week we are enjoying the jokes that are making us all laugh.



If you have any questions about any information included in this weekly letter or about anything related to the residents of the Baldwin Care Center campus, please feel free to contact us at 715-684-3231. We wish continued good health to everyone.

*Eileen LaFavor,  
Administrator Baldwin Care Center Campus*



## *Celebrating Birthdays!*

