



Dear Residents, Family Members and Friends,

This newsletter is being sent to responsible parties listed as the primary contact for residents of the Baldwin Care Center. Birch Haven is also sending this newsletter to responsible parties. The Apartment Manager distributes copies to the Birchwood Apartments tenants. Responsible parties can direct other family members and friends to the Baldwin Care Center website at www.baldwincarecenter.com to read current and previous newsletters. If there is a topic that you would like discussed in the newsletter, please contact me via email at elafavor@baldwincarecenter.com or by phone at 715-684-3231, Ext. 103.



This week I would like to make family members and friends aware of some volunteer opportunities on the campus. The volunteering involves assisting with screening visitors at the doors of the Birchwood Apartments, Birch Haven Assisted Living and Baldwin Care Center. The volunteers should be fully vaccinated against COVID-19. The Baldwin Care Center currently has two dedicated volunteers that help during the week. Both Chris Dopkins and Mary Frey volunteer their time during the week. The Baldwin Care Center currently has a need for a volunteer on Mondays. Volunteers are needed at Birch Haven Assisted Living and Birchwood Apartments during their visiting hours. Visiting hours at Birch Haven are daily from 9:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m. Visiting hours at Birchwood Apartments are daily from 8:00 a.m. – 1:00 p.m. and 2:30 - 6:00 p.m. The volunteers at the Baldwin Care Center both help two half days per week (9:00 a.m.-12:00 p.m. or 1:00 p.m. – 4:00 p.m.) We really appreciate their assistance. If you have an interest in volunteering to assist with screening visitors, please contact me via phone at 715-684-3231, option #1 or via email at elafavor@baldwincarecenter.com. Thanks for your consideration of this volunteering opportunity.



The Baldwin Care Center has been anticipating the arrival of the surveyors from the Wisconsin Department of Health Services. A team of 3-4 surveyors generally spends three days at the facility. The team normally consists of nurse surveyors and an engineer surveyor who completes the building inspection portion of the survey. The engineer is normally only in the building for one day. The nurse surveyors focus on surveying the clinical services provided in the building. The state surveyors choose a sample of residents that they focus on observing and reviewing their medical records. The surveyors also speak with the Resident Council about the care and services that are provided to them. The surveyors also speak with family members during the survey process. At the end of the survey, the facility is made aware of anything that the survey team thought might be a deficient practice according to the state and federal guidelines. The survey team then takes the information they have gathered back to the regional office to share to determine if deficiencies will be issued. The facility is then notified what will be cited. The Statements of Deficiency are sent electronically to the facility. The facility then writes a Plan of Correction for the Statements of Deficiency. The facility must write a plan of correction that is acceptable to the Wisconsin Department of Health Services. The facility submits the plan of correction to the regional Wisconsin DHS, Division of Quality Assurance office. The Plans of Correction are approved or sent back for revision. The facility has 30 days from when the state survey team left to have the deficient practices fixed. Dependent upon the severity of the deficiencies, the state survey team may come back for a brief in-person visit to review to see if the deficiencies are corrected. During 2020 we did not have a normal annual inspection because of COVID-19. We did have what was termed a Focused Infection Control Survey (FICS), which was done primarily remotely. During 2021 the state surveyors have resumed their normal annual schedule. The team last came in May, 2019 during National Nursing Home Week which we just celebrated. Other facilities in the area who have recently been surveyed have indicated that the survey team came very close to the anniversary date of their last survey. We will let you know when the survey team is in the building by posting a notice on the door. If the facility does receive any deficiencies, I will summarize those in the newsletter after the survey is completed.

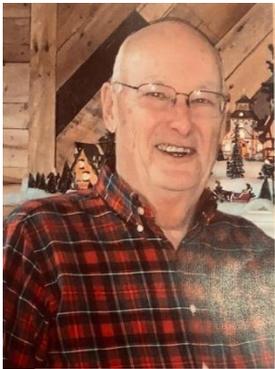
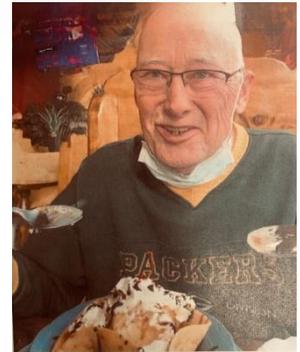




This week I would like to mention that a very dedicated employee will be retiring from the Baldwin Care Center on Thursday, May 27th. LeRoy Dull, Maintenance Technician will be retiring. LeRoy has worked at the Baldwin Care Center campus since November 2006. It has been a joy to work with LeRoy during this time. He has so many talents, including an ability to repair just about anything. LeRoy also transported residents to appointments. I know that residents, staff and family members will miss LeRoy. We will have a small celebration on May 27th in both Birch Haven Assisted Living and Baldwin Care Center to honor LeRoy for his years of service and wish him well on his much deserved retirement. Thank you to LeRoy for everything he has done to improve the quality of life for the residents of Birchwood Apartments, Birch Haven Assisted Living and Baldwin Care Center. We will all miss you!

Thank you to Dixie Helder for making cookies for the campus staff to celebrate LeRoy's retirement. Dixie made several different kinds of cookies. They were delicious!

*Eileen LaFavor,
Administrator*



**Yes, as a matter of fact,
I do have a
reel retirement plan...**



Fishing!

**Farewell
and
Good Luck**