



Dear Residents, Family Members and Friends,

This newsletter is being sent to responsible parties listed as the primary contact for residents of the Baldwin Care Center. Birch Haven is also sending this newsletter to responsible parties. The Apartment Manager distributes copies to the Birchwood Apartment tenants. Responsible parties can direct other family members to the Baldwin Care Center website at www.baldwincarecenter.com to read current and previous newsletters. If there is a topic you would like discussed in the newsletter, please contact me via email at elafavor@baldwincarecenter.com or by phone at 715-684-3231, Ext. 103.



This week I would like to discuss the campus visitation policy. After discussion with the Medical Director, Dr. Kathleen Findlay, we have decided to make some changes to the resident/tenant visitation policy. Effective immediately, there will not be a one hour time limit for visits. Visitors can expand the length of visits. We will still need to work within the visiting hours posted for each facility. The visiting hours for Baldwin Care Center and Birch Haven Assisted Living are 9:00 a.m. to 12:00 noon and 1:00 p.m. to 4:00 pm daily. The visiting hours for Birchwood Apartments are 8:00 a.m. to 12:00 noon and 2:30 to 6:00 p.m. daily. The limit for the number of visitors will continue to be at two based on the physical distancing recommendation that remains in place for unvaccinated individuals. Visitors to the campus need to continue to wear masks. Masking requirements remain in place for healthcare settings. Visitors who have family members in two settings on the campus can travel between settings. They should be screened in the first setting that they enter and can then proceed to the next setting to visit. If a visitor would like to visit another resident in the same setting, they may do that also. We ask that visits continue to take place in resident rooms, not in lounge spaces. Residents who want to visit someone in another setting on the campus should be screened before leaving the setting that they live in. A reminder that if residents are unvaccinated and they are attending an activity with vaccinated residents, all residents should be masked if they are in close proximity. If you have questions about these changes please feel free to contact me or contact one of the managers in either Birchwood Apartments or Birch Haven Assisted Living.

I received the statements of deficiency for the Baldwin Care Center from the Wisconsin Department of Health Services on Wednesday the 16th. The state surveyors have 10 working days to get the statements to me and I have 10 calendar days to submit a plan of correction. I will be developing a plan of correction for each of the statements of deficiency. I then submit them to the Wisconsin DHS Department of Quality Assurance for approval. They indicate whether any changes need to be made. The plans of correction must include: *What corrective action will be taken for those residents affected by the deficient practice *How we will identify residents with the potential to be affected by the same deficient practice and what corrective action will be taken *What measures will be put in place or systemic changes will be made to ensure this doesn't happen again *How the facility plans to monitor its performance to make sure solutions are sustained. The plan of correction must be integrated into the quality assurance system of the facility. I just wanted to explain the process to everyone to make them aware that fixing something like removing an obstruction from in front of an electrical panel becomes a more involved process. Even before receiving the statements of deficiency from the state surveyors, we have been working to develop solutions.



This week there was a new addition to the staff of Birch Haven Assisted Living. We are excited to welcome Mariah Voeltz to Birch Haven. Mariah began an internship on Tuesday, June 15th. Mariah will be assisting Trina Neidermyer with some responsibilities. Mariah has worked as a Certified Nursing Assistant at the Baldwin Care Center since April of 2019. Mariah is a Business major at UW Stout. When she completes this internship she will graduate. We appreciate Mariah's assistance during the summer.

We welcome Warren Hanson to the Baldwin Care Center campus team. Warren is the new Director of Environmental Services. Warren has prior experience in this role on a long term care campus. Warren is very busy learning about the building systems. We are happy to have him here! Both members of the Environmental Services team have been working hard to keep everyone cool during this recent heat wave.



I hope you enjoyed the photos of the high school graduates on the campus in last week's newsletter. We have 7 graduates from the Baldwin-Woodville School District, two from the Spring Valley High School and one graduate from the River Falls High School. We are so lucky to have so many students working on the campus. Some of the students will be attending college at a more distant location in the fall and will not be continuing employment. Other students will be attending school more locally and will remain employed here. We appreciate their commitment to the residents of the Baldwin Care Center campus residents.

Thank you this week to Lucy Crosby's daughter Shirley for the bags of chips for the Baldwin Care Center staff. We appreciated the salty treat.

Eileen LaFavor,
Administrator

FLAG DAY



Pony Visits Birch Haven



& Birchwood