

Dear Residents, Family Members and Friends,



The weekly newsletter is being sent to family members and responsible parties listed as the primary contact for residents. If you are the primary contact for a resident, please pass along the information contained in the newsletter to other family members and friends or direct them to the Baldwin Care Center website at www.baldwincarecenter.com . The weekly newsletter is posted there also. If anyone has questions or comments about the weekly information, please feel free to contact me.

This week I have an update on the testing for staff and residents at the Baldwin Care Center. I have discussed in the two prior newsletters that the majority of tests for staff and residents were not handled properly by the lab and were ruined. We have developed a new testing date to re-test staff and residents. The new test date is Wednesday, June 24th. The testing will be completed by Dr. Kathleen Findlay, Medical Director and the Director of Nursing, Denise Hague and another nurse. The resident testing will be conducted the morning of June 24th. Testing for staff will extend from 8:00 a.m. to 5:00 p.m. We are hopeful that Exact Sciences Lab has improved their process. The lab is indicating that the turnaround time should be 72 hours. The tests will be dropped off by a courier on Thursday. We would hope to be able to access results by Sunday or Monday. If there is a positive staff or resident COVID-19 case, responsible parties and residents will be informed within 24 hours of when the facility was notified of the results. The State of Wisconsin still has not come out with clear guidance regarding the time frames for ongoing testing. There hasn't been clarification as to whose responsibility the payment for the ongoing testing is going to be. In listening to the weekly webinars by the State of Wisconsin Department of Health Services, it seems they will be suggesting tests for staff weekly and testing for residents every two weeks. When Wisconsin DHS decides on the specific timeframes for testing, we will let you know. Responsible parties of new residents will be contacted for permission to complete the testing. If you have given permission previously for the testing, we will not be contacting you again.

This past week we completed a focused Infection Control survey that was conducted by the State of Wisconsin Department of Health Services. So far, 45% of all nursing facilities in the state have undergone a focused Infection Control survey. We were informed on Tuesday, June 9th by phone that we had been selected for an Infection Control survey. Currently, the Wisconsin Department of Health is not conducting regular annual surveys at facilities because of COVID-19. But they are conducting infection control surveys to make certain that facilities are in compliance with the state and federal guidance regarding COVID-19 requirements. The majority of the survey is conducted offsite. The surveyor requested a great deal of information be sent electronically on the first day of the survey. The facility sent the requested information for review. Then we needed to provide electronic access to our medical records for all of the residents so they could review each resident's chart. Throughout the course of last week, the surveyor contacted staff for interviews and to answer questions they had regarding the medical record review. On Monday, June 15th a state surveyor actually came to the facility to do an onsite visit. She wanted to observe staff donning and doffing personal protective equipment for a resident that was in strict isolation. The surveyor also interviewed some staff and observed some residents in the facility. I am pleased to announce that the Baldwin Care Center did everything correctly and no deficiencies were cited! As I continue to indicate in my weekly newsletter, the Baldwin Care Center is doing everything it can to protect the residents and staff of the Baldwin Care Center campus.

As of the writing of this newsletter, the facility does not have any further guidance regarding visitation. The State of Wisconsin has promised that they will be drafting and releasing that guidance for several weeks, but we have not seen the guidance yet. As I indicated previously, we will keep you informed when the visiting guidance changes. When the state surveyor was in the building I did ask her if she had any insight into when we might be receiving that guidance. She did not. We are unable to put a plan in place until we receive guidance from the State and we make sure we are following the rules. Violations by facilities could result in substantial fines for the facility. I know as a family member of a

resident in a nursing facility how difficult this is. I have recently been informed that family members at the Baldwin Care Center and in Birch Haven Assisted Living have broken the rules regarding visits. At this time it is not Ok to drive to the facility and visit your family member outside. I need to remind you how important this is. This is a highly contagious virus that could kill residents who live on the campus. Violations of the visiting policy will impact a specific family member's ability to visit when guidelines are in place for visitation. We need to remain vigilant for the safety and health of the residents and staff.



In the last newsletter we recognized Mary Jo Lunzer's years of service at the Baldwin Care Center as the Medical Records Secretary. The staff wished Mary Jo well on her last day, which was Tuesday, June 16th. The staff brought lots of delicious food for a potluck in Mary Jo's honor. Mary Jo indicated she was ready to retire. She and her husband Barry have a motor home at a location on Bone Lake that they are looking forward to spending time at. Congratulations to Mary Jo! We wish her the best and we know that she will enjoy her new retired life.

We have hired someone internally to fill the Medical Records Secretary. Sheila Simmons has worked at the Baldwin Care Center as a Certified Nursing Assistant since June of 2014. She will be starting her new role in Medical Records soon. Sheila had been working one day per week in Medical Records. We know that she will do a great job in her new role. It will be difficult to find someone to fill her shoes as a nursing assistant. The residents that Sheila cared for everyday are going to miss her.

Thank yous this week are to:

- * Vernice Lease, a member of the New Centerville United Methodist Church who made personalized positive thoughts cards for each resident of the Baldwin Care Center.
- * Diana Rickard and Fantasy Corral for bringing a few animals for residents of the Baldwin Care Center to see outdoors.
- * Juanita Ferg for bringing her many beautiful orchids to show residents of the Baldwin Care Center.

*Eileen LaFavor,
Administrator*

