Dear Residents, Family Members and Friends,



This newsletter is being sent to responsible parties listed as the primary contact for residents of the Baldwin Care Center. Birch Haven is also sending this newsletter to responsible parties. The Apartment Manager distributes copies to the Birchwood Apartment tenants. Responsible parties can direct other family members to the Baldwin Care Center website at <u>www.baldwincarecenter.com</u> to read current and previous newsletters. If there is a topic you would like discussed in the newsletter, please contact me via email at *elafavor@baldwincarecenter.com* or by phone at 715-684-3231, Ext. 103.



I would like to remind everyone about visiting hours in each of the settings on the campus. Visiting hours at the Baldwin Care Center and Birch Haven Assisted Living are daily from 9:00 a.m. to 12:00 noon and 1:00 to 4:00 p.m. The visiting hours in the Birchwood Apartments are daily from 8:00 a.m. to 12:00 noon and 2:30 to 6:00 p.m. Please keep in mind that there is not always a staff member available right at the door. Staff will get to the door as soon as they are able. We appreciate your patience. Visitors should proceed directly to the

room/apartment of the resident or tenant they are visiting. A couple of other reminders involve pets and meals/activities with residents or tenants. Visitors can bring a pet, but the pet must remain in the room/apartment during the visit. Visitors to the assisted living settings may bring food to share with residents/tenants if they remain in their private space. I sought clarification from the Division of Quality Assurance office regarding dining with residents of the Baldwin Care Center campus and also regarding entertainers performing indoors in the skilled nursing facility. As of this date, we will continue to schedule performers outdoors, as that is the still the preferred location. We will also ask that visitors to the Baldwin Care Center please not bring food to be consumed with the resident. Food can be brought in for the resident to eat at a time after the visit. Visitors should not be eating with residents of the Baldwin Care Center. If family members have a conflict with visiting hours because of a work schedule, please let me know. The Division of Quality Assurance Regional Field Operations Director is doing some additional checking for me regarding singing and bringing in food. She indicated that she would share any updated information that she receives.



I have some very exciting news regarding purchasing a newer facility vehicle for the campus! We are in the process of purchasing a 2017 Ford E-450 Wheelchair Accessible Bus. The bus is currently located in Valders, WI. The delivery date for the bus is between 4-6 weeks. They make certain that the vehicle is in tip top shape before it is delivered. Warren Hanson, the Director of Environmental Services, Angela Tellijohn, Therapeutic Recreation Director and Jenell Neidermyer, Birchwood Apartment Manager went to a lot located in Eau Claire to look at a comparable new vehicle of the same make and model.

They all agreed that it will be a great addition to our smaller transport vehicles and meet the group transportation needs of the residents of Birchwood Apartments, Birch Haven Assisted Living and Baldwin Care Center. Plans for outings are already being made. Thank you to everyone who donated to the Vehicle Fund. We already had some funds in a donation account that were targeted for use to benefit all of the residents of the campus. I know the bus will be enjoyed by everyone, especially after being cooped up for so long during the pandemic.



I have several thank yous to pass along this week. Thank you to Dan and Tricia Van Brunt from the New Centerville United Methodist Church for making a wide assortment of baked goods and Chex mix. It was enjoyed by all! Thank you also to the family of Baldwin Care Center resident Joan Winter for bringing two huge baskets of candy and snacks. Thank you to the family of Angie Brandt for treating the Baldwin Care Center to cupcakes and an assortment of

cookies. They were delicious!



I would like to mention again that we continue to be in need of qualified staff, particularly direct care staff including Resident Assistants in the assisted living settings and Certified Nursing Assistants (CNAs) at the Baldwin Care Center. We are also looking for cooks for the Baldwin Care Center kitchen. If you are a caring, compassionate person or know of someone who may be great at one of these positions, please let me know. No experience is necessary. We will train employees for these positions or send them to school. We are currently employing both high school and college students

during the summer. By the end of August we will need more staff. Please consider a rewarding position on our campus. It seems that every business that I pass by has a Now Hiring sign in front. I recently went on a brief vacation to the Wisconsin Dells with my daughter and granddaughter. It was evident that there were more limited staff working in the resort and in the local restaurants than the last time I had gone prior to COVID-19. As a country we are noticing supply shortages due to the workforce problem. I am not certain what the answers are. I know that our legislature right now is working on additional funding for long term care settings that will be necessary to recruit and retain staff.

